



DOCUMENT CONTROL					
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Guardian is committed to providing their customers with quality assured maritime vessel and offshore survey services.

Guardian provides all stakeholders a quality assured service through implementing their Integrated Management System requirements, which:

- Assures personnel are qualified to provide the service.
- Assigns clear responsibilities for all employees.
- Ensures equipment serviceability and reliability.
- Clearly identifies client needs and expectations.
- Establishes measurable performance objectives.
- Provides services with a primary focus on quality, safety and environmental protection.
- Identifies and complies with applicable legislation.
- Encourages decisive action for solutions in encountered situations or changing conditions.
- Engages with clients to provide agreed processes and procedures for achieving objectives.
- Encourages participation at all levels in pursuit of continuous improvement.
- Ensures all calibrated and measurement equipment is appropriately maintained and managed.
- Provides continuous feedback and communication between management, client and employees to ensure a “closed loop” on all matters.

Guardian promotes commitment to the provision of a quality service to its clients through development and training of their personnel.

We seek to continuously improve in our services through the conduct of audits and management reviews of our systems and suppliers, where applicable, and customer consultation to ensure that our processes remain current, appropriate and efficient.

All Guardian personnel and subcontractors are responsible for implementing this policy.

*Grant Farris*

**Executive Director  
Guardian Offshore AU  
Guardian Geomatics**

*Darren Kolln*

**Managing Director  
Guardian Offshore AU**

*Paul Kennedy*

**Managing Director  
Guardian Geomatics**

